

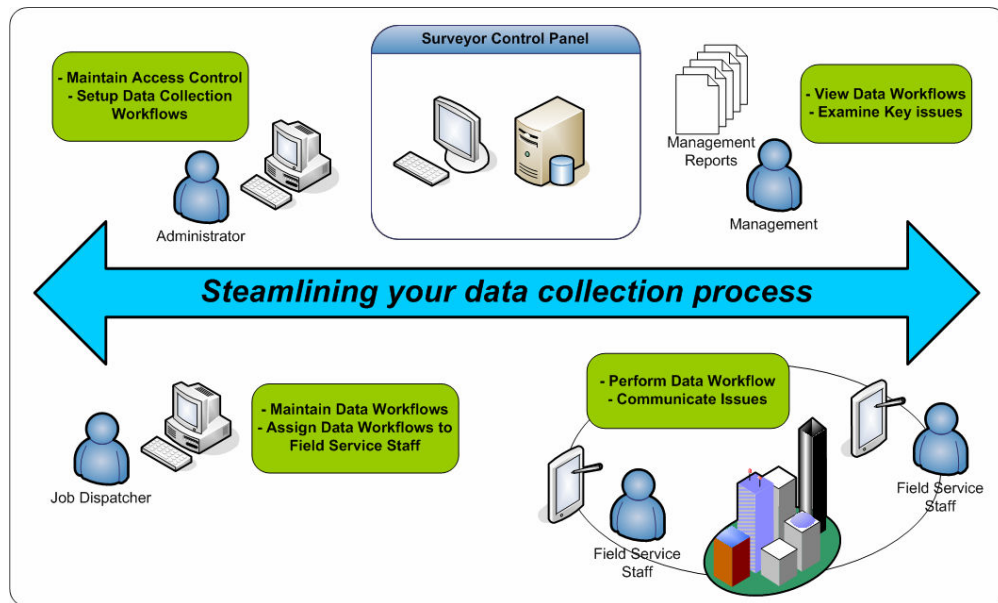
# Surveyor

Specifically designed for industries with Mobile Field personnel, Cornet Technologies has developed a fully integrated software suite called **Surveyor**, which offers organizations an effective and creative way to better utilize their available resources by improving the operational efficiencies in their business processes.

With **Surveyor**, companies empower their field representative with the necessary tools to help

- Reduce cycle time by over 65%
- Increase customer service satisfaction by over 50%
- Improve the efficiency and productivity of each field personnel by at least 40%,
- Achieve revenue growth by 15%

With the ability to have real-time synchronization of data between field service personnel and the office, **Surveyor** provides organizations the means to better utilize the resources available and maximize the potential efficiency and productivity gain possible. **Surveyor** provides a reliable and cost-effective solution to keep the mobile salesman well informed and efficient while in the field.



Based on a simple client-server architecture where a central server resides at the main office and the client applications are deployed on mobile tablet devices, **Surveyor** has been designed with an easy-to-use yet powerful interface where features that are crucial to the salesman can be used.

Examples of industries that **Surveyor** would be useful in:

- Maintenance
- Oil & Gas
- Marine
- Government
- Logistics
- Audit

### ***Handheld Client***

The handheld client consists of the following modules that empower each field personnel with the necessary tools to perform in the field.

- **Electronic Survey Forms**  
With our application, each field personnel will be able to enter the survey information via a consistent, easy-to-use yet very flexible user interface. This will enable the easy capture of the necessary information, status update, etc. Due to the extensibility of the application, customized forms for different industry can be quickly generated for use.
- **Photo Capture**  
Surveyor has a module to allow the field personnel to take a picture, attach that to the form and upload it. This is particularly useful in cases where a picture is required (e.g. proof that goods are damaged before collection, illustrate what a particular fault/problem is, etc)
- **Additional Remarks**  
We provide a template where additional remarks can be indicated.

### ***Server Application***

- **Process Survey Information**  
On completion of each synchronization process, the data that has been captured on the handheld devices will be sent back to the server/HQ. Here, the key operator/controller will be able to see all the details of the various surveys and take any necessary follow-up actions required.  
  
The information can also be immediately updated to existing ERP backend application – thus providing an organization-wide update of latest information.
- **Application Template**  
This module allows the administrator to specify the default templates that will be seen by all the field personnel using the handheld devices.  
  
The administrator will also have the ability to create new users that are allowed access to the system, grant them the various level of access rights, change/reset their password, etc.
- **Logging**  
Connections to the server are also logged so that all access to the system can be tracked and traced.

**Surveyor** can increase the effectiveness and efficiency of an organization's business processes in various industries. For a demo or further discussion, please feel free to contact us at:

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